



Insurance
Agency
Marketing
Services, Inc.

Date Requested _____

Online Services Help Desk Ticket

Thank you for inquiring about our online and IT services. We look forward to assisting you! To help us better serve your needs, please take a moment to answer the following questions to the best of your ability. A member of the digital team will be in touch within one business day to discuss.

Personal Information

Name: _____

Address: _____

City: _____ State: _____ ZIP: _____

Phone: _____ E-Mail: _____

Preferred Method of Contact: Phone E-Mail Best Time to be Reached: _____

Technology Details

Operating System: Windows: (specify version) _____ Mac: (specify version) _____

Linux: (specify version) _____ Android Tablet iPhone iPad

Other: _____

Web Browsers: Internet Explorer Google Chrome Mozilla Firefox Safari

Opera Other: _____

IAMS Website Access

E-Mail Registered With: _____

Issue: Lost Password Can't Log-In Can't Access Quote Tools

Other: _____

Troubleshooting Tip

Please clear your web browser's history and restart your web browser. This solves most issues our users experience.

For Immediate Access, Please Use The Following Credentials:

Username: contact@iamsinc.com

Password: password

Please e-mail this form to contact@iamsinc.com and our digital team will be reaching out to you soon.